



Bertelkamp Automation, Inc.

INDUSTRIAL AUTOMATION SPECIALISTS

Dear Valued Customer,

The novel coronavirus (COVID-19) has created unprecedented challenges for businesses and families worldwide. We would like to update you on the proactive steps we have implemented to ensure the safety of our employees and provide uninterrupted service to our customers.

Health and Safety

We have implemented numerous measures to protect the health and safety of our employees, suppliers, and customers. A significant portion of our workforce is working remotely. We have eliminated all non-essential travel and have implemented enhanced cleaning protocols at our locations.

Bertelkamp is classified as an "essential business" based on local guidelines and from The Department of Homeland Security. As a result, we will remain ready and willing to serve and support our customers to the best of our ability. We serve critical business sectors including:

- Pharmaceuticals
- Food Manufacturing and Agriculture
- Power Generation
- Water and Wastewater Treatment
- Forest Products
- Medical Supplies

We are communicating regularly with our suppliers about the impact of the COVID-19 crisis on the availability of their products. At this point our suppliers report that their existing inventory and levels of production will allow them to satisfy demand. Should availability issues for specific product lines arise, we will notify customers.

We are committed to serving our customers while ensuring the safety our employees in this challenging time. We will continue to provide updates as the situation evolves.

Sincerely,



Bert Bertelkamp

P O Box 11488 Knoxville, TN 37939-1488
865-588-7691